

Protection of Personal Information Act 2013

(Act No 4 of 2013)

For Sena Financial Services to achieve its mandate, we are required to collect and use information, including personal information as defined in the Protection of Personal Information Act, 2013 (Act No 4 of 2013). Personal information means information which alone or jointly with other factors identifies you as a person. This includes information such as your name, contact details, telephone number, biometric information, and any other information we collect.

We wish to assure you that your personal information is important to us, and we treat all personal information, which we collect through difference channels, as private and confidential. We have put in place the necessary safeguards, security systems and controls to maintain confidentiality, prevent loss, unauthorised access, and damage to information by unauthorised parties to ensure compliance as far as reasonably and practically possible.

We will not use the personal information you share with us for any other purpose apart from that for which it is intended for.

We will not disclose your information to any third parties unless :

- It is necessary to fulfil our legislative mandate
- For law enforcement purposes
- There is a public duty to disclose the information
- Your legitimate interests require disclosure; or
- You have provided consent to disclose your information

Prior to sharing your personal information with any third parties, we will take appropriate steps to ensure that such third parties have taken adequate measure to comply with applicable data protection laws and will protect the information we are disclosing to them.